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May 2, 2023

TO: All Agencies

FROM: Timothy D. Galluzi, State CIO & EITS Administrator
Robert W. Dehnhardt, State Chief Information Security Officer

SUBJECT: Security Risk to Employee Information, User Actions Required

The Office of Information Security has been made aware of a directed security threat to the external site of the Nevada Employee Action and Timekeeping System (NEATS) at <https://nvapps.state.nv.us/>. In order to protect employee information from bad actors, employees are asked to help protect this platform by taking the user actions as outlined below.

The external website address for NEATS will no longer be accessible starting today. To access NEATS, employees will need to be on SilverNet, the state's network, or access SilverNet via the state's virtual private network (VPN) and visit NEATS at <https://neats.state.nv.us/>. Employees who need VPN access can find that information at <https://it.nv.gov/servicedesk/>.

Additionally, pending system changes, NEATS will prompt users to change their passwords and their security questions and answers. All employees are encouraged to help make our state systems more secure by practicing good password hygiene:

- Never use the same password for multiple accounts.
- Never write down passwords or store them somewhere obvious.
- Never reveal your passwords to anyone.

With the upcoming rollback to legacy systems, the Enterprise IT Services Division will work with the Division of Human Resource Management to ensure that external applicants can apply for state jobs through NEATS without sacrificing information security. More information will be provided to state agencies when it is available. Thank you for your efforts in keeping Nevada safe.

CC: Mandee Bowsmith, Administrator, Division of Human Resource Management