MEMORANDUM

July 11, 2022

TO: All Agencies

FROM: Timothy Galluzi, Administrator/State CIO

SUBJECT: Upcoming Password System Changes

Starting today, the Enterprise Information Technology Services Division (EITS) will begin to roll out Office 365’s password-reset capability to state agencies. Once this change is implemented by an agency, that agency’s employees will be able to easily change their primary state password from within Office 365 when their password expires. This will ultimately replace the current State of Nevada Password System, though the rollout of the new capability will be done agency by agency, rather than all at once.

The date of the transition to the Office 365 password reset will vary by agency. Employees will receive an email message from their agency’s IT support team with the date of the change and instructions on how to set up security questions through Office 365. Until then, employees should continue to use the State of Nevada Password System (https://pwportal.nv.gov/WebIdPForms/Login/Portal) to change their passwords or via procedures set by their agency IT.

EITS is implementing this change to remain consistent with the agency’s statutory directive in NRS 242.071 to ensure the economical use of information systems and to prevent the unnecessary proliferation of equipment among state agencies. Replacing the current password system (EmpowerID) will create savings in software licensing costs for the state because Office 365’s reset feature is included with the state’s Azure Active Directory and Office 365 licensing. Once all agencies have transitioned to Office 365’s reset feature, the State of Nevada Password System website is expected to be taken down.