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MEMORANDUM

June 15, 2022

TO: All Agencies
FROM: Timothy Galluzi, Administrator
SUBJECT: Internet Explorer 11 Retirement

State employees have relied on Internet Explorer for many years to access critical state applications, and today Microsoft retires the last version of this browser, Internet Explorer 11 (IE11). Microsoft's new browser, Edge, replaces IE11 and should already be installed on most computers. To ensure access to legacy state applications, the recommended solutions below have been verified by the agency responsible for the application's maintenance and management; the Enterprise IT Services Division (EITS) does not manage or support these applications.

<i>Application</i>	<i>Responsible Agency</i>	<i>URL</i>	<i>Recommended Solution</i>
Contract Entry and Tracking System (CETS)	Governor's Office of Finance	https://cets.nv.gov/CETS/admin/Home.aep	Chrome, Edge, or Firefox browser
Data Warehouse of Nevada (DAWN)	Nevada State Controller	http://dawn12.state.nv.us:7777/swmenu.htm	Any up-to-date browser
Human Resources Data Warehouse (HRDW)	Governor's Office of Project Management (SMART 21)	https://hrdw2.state.nv.us/	Edge browser
Nevada Employee Action and Timekeeping System (NEATS)	Governor's Office of Project Management (SMART 21)	https://neats.state.nv.us/	Chrome, Edge, or Firefox browser

<i>Application</i>	<i>Responsible Agency</i>	<i>URL</i>	<i>Recommended Solution</i>
Nevada Executive Budgeting System (NEBS)	Governor’s Office of Finance	https://nebs.state.nv.us/	Chrome, Edge, or Firefox browser
Nevada Project Accounting System (NPAS)	Department of Administration Administrative Services Division	http://npas.state.nv.us	Edge browser in Internet Explorer mode
NevadaEPro	Department of Administration Purchasing Division	https://nevedaepro.com/	Any browser but works best using Chrome
Success Factors	Governor’s Office of Project Management (SMART 21)	https://hcm20.ns2cloud.com/login?company=SONHCM20	Chrome browser

What State Employees Can Do Now

State employees should stop using IE11 and follow the below steps to ensure their data, which includes bookmarks, is imported into Edge.

1. Launch Internet Explorer. Users should see the message: “This website doesn’t work in Internet Explorer.”
2. Scroll down to see the option to transition to Microsoft Edge and import favorites, preferences, and browsing data.
3. Click the blue “Get started” button.
4. Follow the steps to learn more about Microsoft Edge and know where to find imported information.

Other Legacy Applications That Use Internet Explorer

All in-house applications built by agencies that use IE11 are the responsibility of that agency to ensure compatibility with Microsoft Edge or another browser. State employees may be able to access any other legacy applications by using Internet Explorer mode (IE mode) on the Microsoft Edge browser. Note that every 30 days, users will recertify in Microsoft Edge that they want to continuing using IE mode. Long-term use of IE mode is not recommended because IE mode will no longer be available once IE11 is removed from state computers.

What Comes Next for Internet Explorer 11

Though IE11 will still be available on state computers for the immediate future, continuing to use this outdated browser is not recommended as unsupported software products can create security vulnerabilities. Though state employees can turn off the option to automatically open Microsoft Edge when the IE icon is selected, doing so is highly discouraged. EITS will collaborate with agencies to broadly disable IE11 and to provide fixes to remove the IE icon from reappearing on taskbars and make necessary changes to the standardize image used to format state computers.

CC: Catherine Byrne, State Controller
Susan Brown, Director, Governor's Finance Office
Melissa Laufer-Lewis, Administrator, Governor's Office of Project Management
Daniel Marlow, Administrator, Department of Administration, Administrative Services Division
Kevin Doty, Administrator, Department of Administration, Purchasing Division
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