

Steve Sisolak
Governor



Laura E. Freed
Director

Matthew Tuma
Deputy Director

Timothy Galluzi
Administrator

STATE OF NEVADA
DEPARTMENT OF ADMINISTRATION
Enterprise IT Services Division

100 N. Stewart Street, Suite 100 | Carson City, Nevada 89701
Phone: (775) 684-5800 | www.it.nv.gov | Fax: (775) 687-9097

MEMORANDUM

February 22, 2022

TO: All Agencies

FROM: Timothy Galluzi, Administrator

SUBJECT: Update to State Office 365 Multi-Factor Authentication Changes

On January 26, 2022, the Enterprise IT Services Division (EITS) announced a feature enhancement that enabled multi-factor authentication (MFA) for all unlicensed users, guest accounts, and external user accounts accessing data in the state Office 365 tenant. As a result of feedback received from EITS' partner agencies, this decision has since been revisited by the Office 365 Governance Committee, and the planned MFA enhancement rollout on February 7 was cancelled.

Instead, effective Monday, February 28, 2022, EITS will only enable MFA for all state employees, interns, and contractors, regardless of branch, department, or division, who connect to the state Office 365 tenant from outside of SilverNet (the state's network). Unlicensed users, guest accounts, and external user accounts who are neither state employees, interns, nor contractors shall not be required by EITS to utilize MFA when accessing Office 365 data, including Teams meetings.

EITS thanks its partners for providing important feedback about potential business impacts of feature enhancements. We look forward to continuing to effectively support the technology needs of state agencies and the residents they serve by fostering trust through transparent collaboration and communication with our partners.