



STATE OF NEVADA
DEPARTMENT OF ADMINISTRATION

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**Nevada Certified Public Manager Program graduates its 17th class of public service leaders;
capstone projects save tax dollars, increase services to the public**

Carson City, NV – Today, 33 public service leaders graduate as the 17th class of the Nevada Certified Public Manager Program, representing 13 different state agencies, one board, and two local governments. Since the program began in 2005, its graduates have completed capstone projects resulting in savings of more than \$47 million for government agencies in Nevada. This year alone, the estimated annual savings is more than \$1.63 million. A graduation ceremony will be held today in the Old Assembly Chambers in the State Capitol building.

“I couldn’t be more proud of these leaders and innovators who work every day to make sure government at all levels in this state perform to the highest standards as they serve Nevada’s residents and visitors,” said Governor Steve Sisolak. “As we commemorate this cohort’s graduation, we celebrate the efficiencies they have already realized in their home agencies through their work in the program and look ahead to the progress they’ll continue to bring to our great state.”

As part of the rigorous 18-month program, participants complete capstone projects focused on increasing efficiencies and cost savings in agency operations. Highlights from this year’s capstone projects include:

- A manager in the *Department of Taxation’s Compliance/Revenue Division* led a team to **address the gap in communications with Spanish-speaking business owners**. Implementing a Google translate button on the website and assigning bilingual compliance officers to Hispanic-owned businesses **deepened relationships with those business owners and increased revenue by more than \$692,000**.
- A manager in *Health and Human Services’ Division of Public and Behavioral Health* led a team to **implement a program for clients with co-occurring mental health disorders to decrease the admittance to hospitals and reduce recidivism**. At the end of the 90 days,

the **number of days in the hospital decreased by 89%** and the **number of days in jail declined by 95%**, for an **annual savings of more than \$115,000**. More importantly, participants reported stability and a higher quality of life.

- A participant in the *Department of Education* led a team to **create a Student Diploma Pathway Tool to outline for students, parents, and counselors the requirements for each type of high school diploma**, particularly the College and Career Readiness Diploma passed in the 80th legislative session. This team's work uncovered that the assessment scores in the Read by Grade 3 Program and from 5th grade mathematics classes impact readiness for the College and Career Readiness Diploma. **The tool has the potential to be used across all school districts in the state so all students and parents can have an earlier voice in the type of diploma earned.**
- A Deputy Administrator from *Conservation and Natural Resources' State Parks Division* led a team to **develop project management processes for multi-year parks improvement projects**. The division saw a 49% increase in staff satisfaction and in efficiency of communication, which led to a **\$250,000 savings** in change order costs.

Administered by the Division of Human Resource Management's Office of Employee Development, Nevada's CPM Program is one of 38 nationally recognized and nationally accredited leadership development programs for public managers. Since its beginning in 2005, the program has produced more than 625 graduates, many of whom are currently working in state and local government agencies across Nevada. This year, the program was awarded its third six-year accreditation from the National CPM Consortium.

Applications for future enrollment are accepted annually in the Spring. For more information about the CPM Program, please visit <http://hr.nv.gov/CPM/>.

Congratulations to the CPM Class 17 graduates:

- Danielle Anthony, Treasurer's Office
- Michelle Ashcraft, Department of Health and Human Services
- Wayne Bahmiller, Department of Motor Vehicles
- Julie Berkhoff, Department of Health and Human Services
- Edna Bonilla, Department of Taxation
- Krystle Borgman, Department of Administration
- Brian Bowles, Department of Wildlife
- Marcel Brown, Department of Health and Human Services
- Christopher Carter, Department of Public Safety
- Jason Caughron, Department of Corrections

- Emily Cervi, Department of Business and Industry
- Tasheena Cooke, Department of Corrections
- Dona Cordial, Gaming Control Board
- Andre DeLeon, Department of Education
- Samantha Dowd, Department of Transportation
- David Drummond, Department of Corrections
- Mamdoe Dyamwalle, Department of Health and Human Services
- Bridgett Eure-Goertz, Department of Health and Human Services
- Jared Franco, Department of Administration
- Timothy Galluzi, Department of Administration
- Kimberlee Heckman, Department of Business and Industry
- Lori Irizarry, Private Investigator's Licensing Board
- Janice Keillor, Department of Conservation and Natural Resources
- Rusty LeBlanc, Gaming Control Board
- Thomas Martin, Department of Motor Vehicles
- Nathan Morian, Department of Transportation
- Carlos Perez, Department of Public Safety
- Pedro Rodriguez, Department of Transportation
- Dana Searcy, Washoe County
- Andrea Seifert, Department of Conservation and Natural Resources
- Patrick Stackpole, Gaming Control Board
- Neo Vidal, Las Vegas Metropolitan Police Department
- Yvonne Young-Brown, Department of Motor Vehicles

The graduation ceremony will be livestreamed at 2 p.m. today: <https://youtu.be/OZMDOckSHtc>

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